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Condition Check Service for the Elderly Living Alone Based on Their Mobile Phone Logs

Seodaemun-gu’s to Launch Smart Condition Check Service for the Elderly Aged over 65 with No Mobile Phone Logs including a Continuous Turned-Off State for a Certain Period

Seodaemun-gu, Seoul, announced on March 28th that it will start its "Smart Condition Check" service where employees of the District Office will contact elderly living alone if no mobile log is collected from their mobile phones for a certain period.

The Smart Condition Check Service, jointly developed by Seodaemun-gu, SK Telecom, and IT company Lucis, is provided to about 7,000 single-person households aged 65 or over in Seodaemun-gu upon their request. The service will be launched from the 9th of next month and expand to single-person households in their 40s and 50s.

The system monitors the mobile phone logs of service users and automatically sends notifications to local community centers if no record of texting or calling is collected from the users' mobile phones or their devices are turned off for a certain period of time. Then, welfare employees at local community centers will check the status of the users by calling or visiting them. Seodaemun-gu will set up the system to send a notification if it collects no phone log for over three days.

The Smart Condition Check service is garnering attention as the first countermeasure against solitary deaths using mobile phone logs. "Compared to the existing solitary death countermeasures, the service has a wide coverage as it requires no installation cost and can be provided to those using a 2G phone or a wired phone at no cost. Seodaemun-gu will successfully spread the service throughout the district and then around the country,” said Governor of Seodaemun-gu Mun Seok-jin.

By Kim Nam-jung

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